TRICARE
Latin America & Canada

DoD Health Services Region 15
TRICARE Latin America & Canada
Access to Care in Latin America Reservists & Guardsmen

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TRICARE Latin America & Canada
2003 Spring Conference

Overview

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- Reserve Components (RC) & their Family Members TRICARE Eligibility
- TRICARE Prime Enrollment
- TLAC Travel Benefit
- Access to Care

Reserve Component Member TRICARE Eligibility

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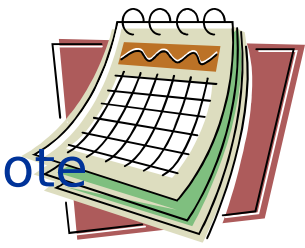
- **Prior Planning for Deployment to an OCONUS Location Is Imperative!**
  - DEERS Eligibility for service member and family members
  - Medical Component Should Contact Nearest MTF
- **Reserve Component Members Ordered to Active Duty 30 Days or Less or Inactive Duty**
  - Line of duty care
  - TRICARE Standard
- **Reserve Component Members Mobilized for More than 30 Days**
  - Same Medical/Dental Benefits as AD Service Members
  - Enrolled in TRICARE Prime or TRICARE Prime Remote
  - Beginning on 1st Day of Active Duty Service



Reserve Component Family Members TRICARE Eligibility

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- **Family Members of RC Members Activated for More than 30 Days Are Eligible For:**

  - ❑ Space Available Care at MTF
  - ❑ TRICARE Standard
  - ❑ TRICARE Extra (Not Available Outside the 50 United States)
  - ❑ TRICARE Prime if available or TRICARE Prime Remote (CONUS)
  - ❑ Eligibility Begins on the First Day of the Sponsor's Orders

Reserve Component
TRICARE PRIME Enrollment

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Procedures for Prime Enrollment for RC Mobilized to support a contingency operation

- Activated in the United States

- Activated in the U.S. Territories/Overseas

Activated in the US

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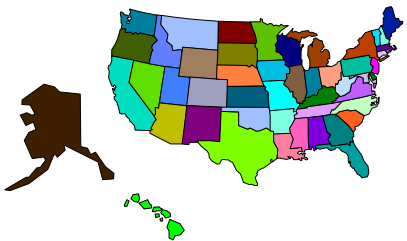
- **Reserve Component (RC) Members**
  - **Enroll in TRICARE Prime to the MTF closest to their home (residence) if they reside within an MTF catchment area.**
  - **Enroll in TRICARE Prime to the MTF nearest to their mobilization site if the RC Member resides outside an MTF catchment area.**
  - **Reserve Component Units Should Work With Applicable Office of the Lead Agent to Coordinate Enrollments and Educational Material**



Activated in the US

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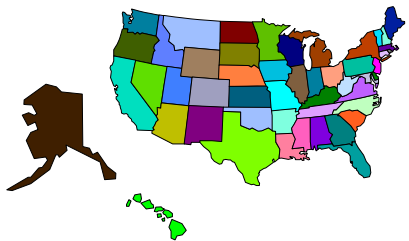
- **Reserve Component Family Members**
  - **May enroll in TRICARE Prime if they reside within a Prime catchment area.**
  - **May enroll in TRICARE Prime Remote (ADFM) if they reside outside a Prime catchment area and resided with the RC member at that address prior to the activation.**



Activated in US Territories or Overseas

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- **Reserve Component Members**
  - **Enroll to TRICARE Prime at their residential address**
  - **Will <u>not</u> be re-enrolled when they go to either a stateside location or to another overseas location/region**

Activated in US Territories or Overseas

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- **Reserve Component Family Members**
  - **May enroll to TRICARE Overseas Prime if the sponsor resided in a Prime designated overseas location prior to activation or mobilization and the family shared the sponsor's residence**
  - **May not enroll to TRICARE Overseas Pri[illegible] relocating within the overseas locat[illegible] another overseas location, or from a stateside location**

RC Family Member TRICARE Demonstration Projects

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- **Reserve Component Family Member Demonstration Project**

  - **Family Members of RC Member Ordered to Active Duty for contingency operations (including Operations Noble Eagle/Enduring Freedom)**

  - **TRICARE Standard/Extra Benefits** **(Extra is only available stateside)**
    - **Waiver of Annual Deductible**
    - **Waiver of Requirement for a Non Availability Statement**
    - **Payment of up to 115% TRICARE Maximum Allowable Rate**

Travel Benefit

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- **Applies to AD Members on Temporary Duty (including the RC) or Leave in Latin America (ISOS covered areas)**
  - **Emergency Care - Seek Care & Contact ISOS Call Center As Soon As Possible**
  - **Urgent Care - Contact ISOS Call Center Prior to Treatment**
- **Orders or Leave Form Required - Fax to ISOS**
- **Routine Care is Not Covered**
- **Follow Travel Benefit Procedures**
  - **Payment Guaranteed**

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Travel Benefit *(Cont'd)*

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- **If ISOS Not Used, Member Pays Up-Front and Files Claim to CONUS TRICARE Region or Other Payment Mechanism, Given Status**

- **Family Members Not Covered under Travel Benefit**
  - **Contact CONUS TRICARE Region For Assistance**

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RC Accessing Health Care

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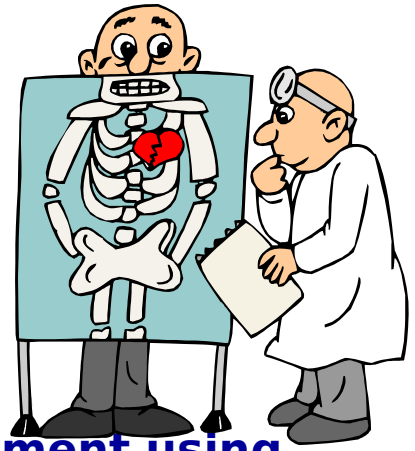
Remote Latin America (Inc. US Virgin Islands)



- **Emergency Care:**
  - Always Seek Care at Nearest Hospital
  - Contact ISOS for guarantee of payment using either TLAC Prime or the TLAC Travel Benefit (copy of orders required)
- **Urgent Care:**
  - Contact ISOS to arrange care and guarantee payment using either TLAC Prime or the TLAC Travel Benefit (copy of orders required)
- **Routine Primary/Dental Care (TLAC Prime Enrollees):**
  - Contact ISOS to arrange care and for guarantee of payment

Remember - Covered Benefits Are the Same World-wide

Accessing Health Care

(Cont.)

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Puerto Rico

- **Seek Care at the Nearest Military Treatment Facility in Puerto Rico Unless Emergency**
  - Always Seek Care at Nearest Hospital for Emergencies
- **Must Have a Referral and Pre-authorization Prior to Seeking Civilian Healthcare in Puerto Rico**
  - Emergency care, contact MTF as soon as possible
- **TRICARE and the MTF Will Not Pay Reserve Component Civilian Care Claims Without a Referral and**

RC Claim Filing Remote Latin America

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- **With ISOS Benefit (Prime or Travel). . . NO CLAIM TO FILE!**
- **Non ISOS . . . Pay Out-of-Pocket & File Claim**

  - **NOT THE BEST OPTION**
  - **TLAC Prime AD Members File Claim to TSO, Fort Gordon**
    - **Pre-authorization Required for Medical/Dental Care Exceeding $500**
  - **TLAC Prime ADFMs File Claim to Wisconsin Physician Services**
  - **RC Enrolled to another Region - File Claim through your region**

Cost Aside, Critical Feature of ISOS Benefit Is Quality and Case Management

TRICARE Website (Reserve Info)

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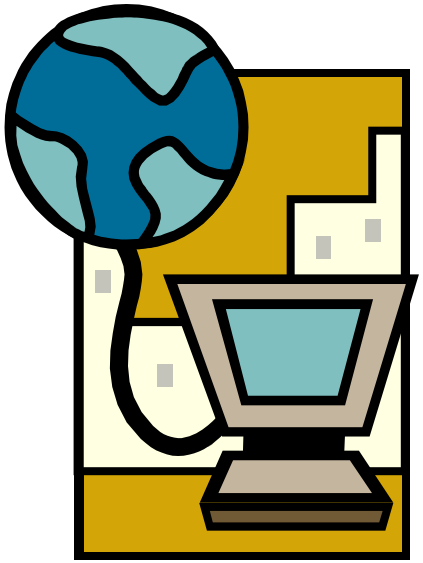
- http://www.tricare.osd.mil/reserve/default.htm
  - Reserve Component Healthcare Benefits Brochure
  - Dental Benefits
  - Demonstration Projects
  - Downloadable information



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Questions and Comments